

Privacy Policy

Privacy Policy is especially important for Hangrózsa Zongoraiskola, that's why we handle private data of our customers transparent and keeping law. If you give us personal data via our website, e-mail or personally on spot, the maintainer of the website and the school takes responsibility for proper data handling. Present information describes the way of usage, sharing and protection of your private data.

Who handles your private data?

Balázs Juhász individual entrepreneur
Residence: 3525 Miskolc, Mátyás király u. 20. I/3.
Tax no.: 76642270-1-25

What kind of private data do we collect?

- While applying for an audition or a single private class: name, parent's name if you are a child, contact(s), age, residence, information about previous studies, demo material, information about circumstances of learning the instrument.
- While subscription on our newsletter: name, e-mail.
- While ordering tickets: name, e-mail, billing data.
- While signing a contract: place and date of birth, exact residence, billing data above the previously given data.
- While attending classes or performing on our events: audio and video recordings.

Where do we store your data?

We store all your data electronically, using a cloud system. Only the data for the contracts are stored also on paper, we store these data in Hungary and also handle it here.

Who can access your data?

It is only *Balázs Juhász individual entrepreneur* who is entitled to collect, store, view and handle your data. We never give, sell or exchange your data with third party outside of Hangrózsa Zongoraiskola. However we use external suppliers to be able to provide our services. External suppliers cooperate with us and handle data by their own regulations.

External suppliers

- GFX Design Kft. (1038 Budapest, Tamás u. 14/a.)
- KBOSS.hu Kft. (1031 Budapest, Záhony u. 7.)
- ANTIK-BAZÁR Kft. (1121 Budapest, Kútvölgyi út 66. A ép. I/4.)
- Google LLC (1600 Amphitheatre Parkway, Mountain View, CA 94043, Amerikai Egyesült Államok)
- Facebook Ireland Ltd. (4 Grand Canal Square, Grand Canal Harbour, Dublin 2, Ireland)
- The Rocket Science Group, LLC d/b/a MailChimp (675 Ponce de Leon Ave NE, Suite 5000, Atlanta, GA 30308)

What is the legal base of our data processing?

In all cases while processing your private data we always keep you informed why your private data are needed (E.g. for signing a contract, for choosing the best material, for making the schedule) and what are consequences of refusing your data.

Why and how do we use your private data?

- ***For providing our services***

All private data we collect via our website, e-mail or personally on spot so as to be able to provide as high quality service as possible for you, e.g. to choose the proper material, to make a suitable schedule, to inform you about our events.

- ***For running our business activity***

We use your private data for billing and for bookkeeping also.

- ***For marketing tools***

Audio and video recordings made during our private classes and events are published on our marketing channels and used for market achievements.

What are your rights?

- ***Right for access***

You always have the right to claim for information about your given private data, please contact us to do so.

- ***Right for correction***

You always have the right to claim for modifying your private data as well as replace your missing data. Contact us to do so, your data for our newsletter can be modified in the footer of our newsletters.

- ***Right for cancellation***

You always have the right to claim for cancelling your private data excepting for those cases if we must keep those for purposes provided by law. Contact us to do so, you can unsubscribe from our newsletter in the footer of our newsletters.

At which supervisory authority can you file a complaint?

Complaints about adventitious infringement of Data handler can be claimed at National Data Protection and Freedom of Information Authority (Nemzeti Adatvédelmi és Információszabadság Hatóság):

Nemzeti Adatvédelmi és Információszabadság Hatóság

1125 Budapest, Szilágyi Erzsébet fasor 22/C.

Mailing address: 1530 Budapest, Pf. 5.

Phone: +36-1 / 391-1400

Fax: +36-1 / 391-1410

ugyfelszolgalat@naih.hu

www.naih.hu

On which laws is this information based?

- The law 2011/CII/20. § (1) about the informational self-determination and about the freedom of information;
- The 2016/679 decree (27th April, 2016) of the European Parliament and the European Council (EU) about protection of natural persons while handling private data and about the free flowing of such kind of data as well as about the annulment of the 95/46/EK decree (General Data Protection Regulation, GDPR);
- The law 2008/XLVIII about economic advertising.

Budapest, 20th June, 2018.